

Attorney Docket No. 07464-0005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Inventor: Brockman

Group Art Unit: 2643

Serial No. 10/035,844

Examiner: Taylor, Barry W.

JUL 27 2004

Filed: 01/04/2002

Title: Customer-oriented communications data aggregation and analysis
method and object oriented system

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

RESPONSE TO OFFICE ACTION

Introductory Remarks:

This Response to Office Action is filed in response to the Office Action
mailed April 27, 2004.

Claims listing begins on page 2 of this paper.

Remarks starts on page 15 of this paper.